

This privacy policy sets out how futloot uses and protects any information that you give futloot when you use this website. The privacy is owned and formulated by ZHUOHANG INTERNATIONAL TRADE CO., LTD. (CHURCHILL HOUSE 142-146 OLD STREET, LONDON, UNITED KINGDOM EC1V 9B)

futloot is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

futloot may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 10/08/2021.

## What we collect

We may collect the following information:

- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers
- Proof of Identity upon payment – citizen card or similar.

## What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other

information which we think you may find interesting using the email address which you have provided.

- From time to time, we may also use your information to contact you for market research

purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

## Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

All FUT / user account data collected is securely encrypted.